



**2022**  
**COUNTING THE**  
**COST**

**28-30<sup>TH</sup>**  
**SEPTEMBER**  
ORLANDO  
FLORIDA

# TODAY'S TALK ON AUTOMATION



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- Foundational Thinking for Automation
- Foundational Systems for Automation
- Key Benefits of Automation
- Preparing Process for Automation
- Automation Case Studies
- How to Get Started with Automation
- Mistakes to Avoid



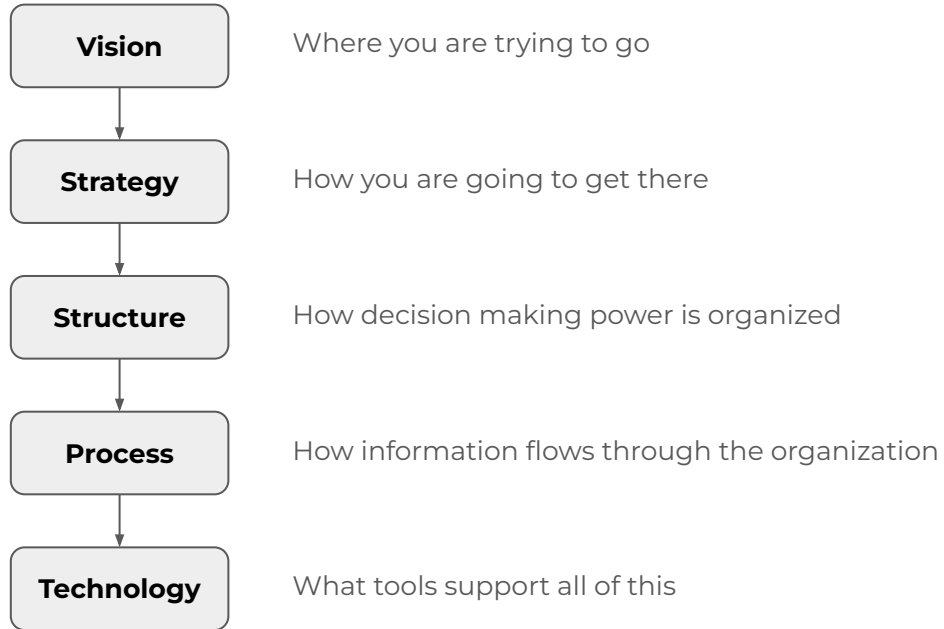
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# DECISION ALTITUDE

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# WHY FOCUS ON AUTOMATION?

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- Process visualization and improvement has foundational benefit
- Maximizing efficiency fuels the mission
- Displacing friction and increasing collaboration breaks down silos and strengthens global teams
- Engagement is prioritized

# PROCESS EVALUATION

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What Types of Processes Should be Automated?

- Inter-Departmental
- Externally Facing
- Back & Forth Processes
- Processes With Time-Sensitive Responses

# PROCESS PREPARATION

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Using Business Process Management (BPM) to Prepare for Automation.

- Analyze
- Visualize
- Optimize
- Automate
- Repeat



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